Caring for Our Dogs in a Changed World

In the weeks following the publication of our March 10th Newsletter, there is no doubt that all of us are living amidst many unknowns. And we are all struggling to adapt to a new way of life. Digging Dogs empathizes with each of you. It is an understatement to say that most of us are worried about what will happen to our families, health, and livelihood in the next few weeks or months.

While the question of how do I care for and train my dog over the next few weeks may not be the most important for you right now, Digging Dogs wants you to know that we are here to support you as much as possible while complying with both national and state regulations as well as CDC guidelines. Your health and safety, as well as that of our instructors and employees, is of the utmost importance. To accomplish this, Digging Dogs is making the following business changes which hopefully will only be short term:

<u>Digging Dogs Daycare, Boarding and Grooming 8790 Munson Road, Mentor</u>

As of 7pm Monday, March 23rd, services at our Munson Road Facility are on hold and the building will be closed until the current stay at home mandate is lifted on April 6th.

Digging Dogs Training Center, 1890 Mentor Ave. Painesville Twp.

As of Monday, March 23rd, all classes at our training facility are paused and the building will be closed until the start of the new session starting April 13th. This starting date assumes that the current stay at home mandate will be lifted on April 6th. We know that there is a make-up class or two remaining for those attending the current session. We are working to ensure that a make-up class is available to you in the future. In our next newsletter or via email, we will advise you of any new protocols we may need to have in place for class attendance.

Private Training and Behavior Consultation

These services are being suspended at this time due to current state requirements. We hope to resume these services starting April 13th.

Continued Support

We will continue to answer calls and provide phone support seven days a week between the hours of 9am and 7pm. To assist you with your ongoing training, we are looking to provide on-line videos of skills you have learned in classes.

In these uncertain times, it is easy to underestimate the joy of having a dog in our lives. Dogs always have a way of keeping us grounded and giving us hope. We hope to remain a continued part of helping you with the care and training of your dog. Keep yourselves and your dogs safe.

Sincerely,

Elizabeth M. Richards

Elizabeth Richards & The Staff at Digging Dogs Training & Pet Care